Rubic Privacy Policy

[Last revised: 9th of September 2020]
This Privacy Policy explains how Rubic collects, uses, shares, and protects user information obtained through the rubic.finance and rubic.exchange website. The terms "we," "us," and "our" refer to Rubic and its affiliates. When we ask for certain personal information from users it is because we are required by law to collect this information or it is relevant for specified purposes. Any non-required information you provide to us is done so voluntarily. You decided whether to provide us with these non-required information; you may not be able to access or utilize all of our Services if you choose not to.

By using the Site, you consent to the data practices described in this Privacy Policy. On occasion, Rubic may revise this Privacy Policy to reflect changes in law or our personal data collection and use practices. If material changes are made to this Privacy Policy, the changes will be announced by posting on the site. We will ask for your consent before using your information for any purpose that is not covered in this Privacy Policy.
The latest privacy policy has incorporated elements from the General Data Protection

Regulation (GDPR) as we act in accordance to its personal information processing rules within the European Economic Area (EEA).

What kinds of information do we collect?

We want you to understand the types of information we collect when you register for and use Rubic's services

Information you provide to us at registration

When you create a Rubic Account, you provide us with personal information that includes your contact information (Email Address and a password). You can also choose to add a Google Authenticator account to be used for 2FA verification for improved security.

Service Usage Information

Through your use of the Rubic platform, we also can monitor and collect tracking information related to usages such as access date & time, device identification, operating system, browser type, and IP address. This information may be directly obtained by Rubic or through third party services. This service usage data helps us our systems to ensure that our interface is accessible for users across all platforms and can aid during criminal investigations.

Why does Rubic collect this information

To provide and maintain our services

We use the information collected to deliver our services and verify user identity.

We use the IP address and unique identifiers stored in your device's cookies to help us authenticate your identity and provide our service. Given our legal obligations and system requirements, we cannot provide you with services without data like identification, contact information, and transaction-related information.

To protect our users

We use the information collected to protect our platform, users' accounts, and archives.

We use IP addresses and cookie data to protect against automated abuse such as spam, phishing and Distributed Denial of Service (DDoS) attacks.

To comply with legal and regulatory requirements

Respect for the privacy and security of data you store with Rubic informs our approach to complying with regulations, governmental requests and user-generated inquiries. We will not disclose or provide any personal information to third party sources without review from our legal case team and/or prior consent from the user.

To measure site performance

We actively measure and analyze data to understand how our services are used. This review activity is conducted by our operations team to continually improve our platform's performance and to resolve issues with the user experience.

We continuously monitor our systems' activity information and communications with users to look for and quickly fix problems.

To communicate with you

We use personal information collected, like an email address to interact with users directly when providing customer support on a ticket or to keep you informed on logins, transactions, and security. Without processing your personal information for confirming each communication, we will not be able to respond to your submitted requests, questions and inquiries. All direct communications are kept confidential and reviewed internally for accuracy.

How does Rubic protect user data

Rubic has implemented a number of security measures to ensure that your information is not lost, abused, or altered. Our data security measures include, but are not limited to: PCI Scanning, Secured Sockets Layered encryption technology, pseudonymization, internal data access restrictions, and strict physical access controls to buildings & files. Please note that it is impossible to guarantee 100% secure transmission of data over the Internet nor method of electronic storage. As such, we request that you understand the responsibility to independently take safety precautions to protect your own personal information.

If you suspect that your personal information has been compromised, especially account and/or password information, please contact Rubic customer service immediately.

Contact us

We are committed to respecting the freedoms and rights of all our Rubic users who have placed their trust in our service. If you should have any questions or concerns regarding this Privacy Policy, or if you would like to file a Data Protection request, please contact us by support@rubic.finance